



## THE ELECTRIC HEATER COMPANY

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# SERVICE BULLETIN

**Bulletin No. 010**

**Issue Date:** December 19, 2008

**Product:** Model J Booster Heaters

**Component:** T1000 Control Board

**Purpose:** To provide field service technicians with specific information regarding product service or operation.

**Background:** In rare instances, the T1000 mounting screws could be over-tightened thereby compressing the rubber grommets and decreasing the air gap between the T1000 and the mounting plate. This could create a potential path to ground causing a premature failure of the T1000.

**Current Status:** Hubbell has implemented a new rubber stand off to secure the T1000 to the mounting plate. The new rubber standoff has been tested and shown to eliminate the problem of potentially being over-torqued and compressed.

**Remarks/Action:** All booster heaters shipped from the factory as of 12/22/08 will have the T1000 mounted with the new rubber standoffs. All replacement T1000's shipped from the factory as of 12/22/08 will also be equipped with the new rubber standoffs. Any offices with parts inventory containing the part # T1000 should contact the factory so that your inventory can be updated.