



THE ELECTRIC HEATER COMPANY

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SERVICE BULLETIN

Bulletin No. 011

Issue Date: November 20, 2009

Product: Model J Booster Heaters

Purpose: To provide field service technicians with specific information regarding product service or operation.

Background: Continuing to improve upon our components and the ease of service and replacement, Hubbell has upgraded the design of the P65 probe to allow for replacement of the probe internal sensor without removing the entire dry well assembly. The upgraded design now allows a technician to replace the internal parts of the probe only - no longer is it necessary to drain the tank and remove the entire well assembly when replacing the P65 component. The new replacement P65 sensor will slide into the existing well after removal of the old sensor. There will be no special tools necessary for this procedure and no need to drain the tank. The entire probe thermo well assembly including sensor will still be available for purchases in the event there is damage to the well or threads. Part number and descriptions are listed in the remarks/action section of this bulletin.

Current Status: Effective as of approximately August 1, 2007 all replacement probes (P65) shipped from the factory will be the upgraded design.

Remarks/Action: The part numbers and descriptions for the probe sensor and the entire well assembly are as follows:

P65 – Replacement Probe Sensor

P65 Well – Probe Thermo Well for P65 w/ O-Ring (Includes Sensor)