

# **Hubbell**<sup>TM</sup>

## THE ELECTRIC HEATER COMPANY

### LIMITED WARRANTY

### Model NX (Gas Fired Water Heater)

**HUBBELL ELECTRIC HEATER CO.** This warranty covers all component parts including the pressure vessel on our NX type water heater for leakage or any other malfunction caused by defects in materials and/or workmanship. Should failure occur and subsequent examination reveal that the unit failed under terms of this warranty, **HUBBELL**, at its option, will either replace or repair the defective components. To make a claim, contact the contractor or dealer. If this cannot be done, write to **HUBBELL**, P.O. Box 288, Stratford, CT 06615.

**HUBBELL** warrants to the original owner, at place of original installation, the water heater to be free from defects in workmanship and materials when placed in normal use and service.

Should any component fail within (60) sixty months from date of original start-up or (63) sixty-three months after date of shipment, whichever occurs first, Hubbell will repair or replace the components at its option. All defective components shall be returned, freight prepaid, upon **Hubbell's** request. Replacement parts will be shipped in the usual manner, with their invoice subject to adjustment after inspection of alleged defect. Products purchased by seller shall carry only the warranty extended by the original manufacturer. If, in **Hubbell's** judgment, repair is not practical, **HUBBELL** will provide a replacement component, FOB factory. Hubbell will pay the cost of manual labor for NX model repairs up to 90 days after shipment.

This warranty is void if the water heater is not installed in accordance with applicable plumbing codes and local ordinances, and the written instructions in the **HUBBELL** Installation and Operation Manual. This warranty is void if the water heater is not installed and regularly serviced by a qualified and trained Heating Technician.

#### **Other Conditions that will void warranty:**

1. *The appliance has not been maintained and inspected in accordance with the appliance installation manual or at a frequency necessary to ensure safe and reliable operation for the given application.*
2. *The appliance is not installed in accordance with the appliance installation manual and all applicable local and national codes and regulations*
3. *The water heater is not installed in a clean and dry environment.*
4. *The combustion air is drawn from within the vicinity of a swimming pool, commercial laundry facility, or dryer vent termination.*
5. *Corrosion, plugging or pitting of any component occurs, possibly caused by:*
  - a. **Combustion Air** - with contaminants, such as but not limited to: dirt, debris, air-borne particles, gypsum board dust, saw dust, or ceramic/glass fibers; chemical contaminants containing hazardous or corrosive gases, including but not limited to: chloride, ammonia, alkali agents, fluoride, bromine, or iodine.
  - b. **Water** - with contaminants and/or water hardness levels outside the limits of 5-12 grains/gallon, sludge, silt, sand, excessive scaling, or water with aggressive pH levels.
  - c. **Natural Gas or Propane** - with average sulfur rates greater than 30 mg/m<sup>3</sup>.
6. *The water heating system does not provide and ensure required water flow through the water heater when the burner is on.*
7. *The water heating system does not include suitable storage per the guidelines provided by Hubbell.*
8. *Deformation occurs due to freezing; improper storage or handling; improper firing or firing without water.*
9. *The fireside of the heat exchanger is not cleaned in accordance with manufacturer's requirements for natural and propane gas, the unit is not maintained in accordance with the manufacturer's requirements and recommendations (service records or proof of maintenance documentation are required).*
10. *Any alterations are made without written authorization by the manufacturer.*
11. *The appliance, or any of its components, is exposed to water leaks.*
12. *This warranty does not cover damages to components caused by water leaks, or damages caused by malfunctions as a result of water leaks.*

-**HUBBELL** will not be responsible for building designs that do not allow reasonable access for service, warranty repair, replacement or removal. In the event of a warranty claim, reasonable access and the associated costs will be the responsibility of others.

-This warranty does not cover expenses for original installation service, removal, freight or re-installation. Any Replacement water heater furnished under this warranty shall remain in warranty only for the unexpired portion of the original warranty.

-No one is authorized to make any other warranties, implied warranties, or guarantees on behalf of **HUBBELL**.

-Warranty claims in all cases, must be approved in writing by **HUBBELL** prior to any repair or replacement of defective components.

-Any replacements are made subject to validation by **HUBBELL** for in-warranty coverage.

-**HUBBELL** will not be liable for any consequential damages, loss or expense arising in connection with the use of, or the inability to use, its goods for any purpose whatever.

-**HUBBELL's** liability, under no circumstances, will exceed the net selling price for goods claimed to be defective or unsuitable.

-This warranty applies to **HUBBELL** water heaters, which have been registered and bear our name and serial number.

**ALL IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXCLUDED. THE REMEDIES PROVIDED BY THIS EXPRESS WARRANTY ARE THE SOLE AND EXCLUSIVE REMEDIES AVAILABLE.**